

FRIENDS & FAMILY TEST: Results

1) Are you?

Month	Female	Male
December 2014	17	8
January 2015	11	1
February 2015	2	2
March 2015	7	2
April 2015	6	3
May 2015	2	1
June 2015	2	2
July 2015	6	2
August 2015	4	1
September 2015	2	3
October 2015	1	1
November 2015	1	
December 2015	3	1
January 2016	5	4
February 2016	4	2
March 2016	1	1
April 2016	2	1
May 2016	5	3
June 2016	4	3
July 2016	4	3
August 2016	3	
September 2016	10	1
October 2016	6	1
November 2016	2	1
December 2016	3	
January 2017	4	2
February 2017	7	1
March 2017	5	0

2) What age range are you?

Month	16 or under	17-24	25-39	40-59	60-74	75 or over
December 2014			4	9	12	4
January 2015			4	6	1	1
February 2015			1	2	2	
March 2015			2	6	2	1
April 2015				9		
May 2015			1	2		
June 2015				2	2	
July 2015			2	3		2
August 2015			2	1	1	1
September 2015				1	3	1
October 2015				2		
November 2015				1		
December 2015				2	2	
January 2016			2	2	1	4
February 2016	1			3	2	
March 2016				1	1	
April 2016			1		2	
May 2016			1	2	3	2
June 2016			4		2	1
July 2016				2	3	2
August 2016		1		2		
September 2016		2	1	2	5	1
October 2016				3	3	1
November 2016				2	1	
December 2016	1			1	1	
January 2017	1		1	3	1	
February 2017				4	1	3
March 2017		1	1	0	3	0

3) We would like you to think about your recent experiences of our service. How likely are you to recommend our GP practice to friends and family if they need similar care or treatment?

Month	Extremely Likely	Likely	Neither Likely nor Unlikely	Unlikely	Extremely Unlikely	Don't know
December 2014	23	2	1	2		1
January 2015	6	3	1	2		
February 2015	3	1			1	
March 2015	3	3	3	2		
April 2015	5	2	1	1		
May 2015		1		1	1	
June 2015	3		1			
July 2015	5	1			1	
August 2015	5					
September 2015	4	1				
October 2015	1					1
November 2015	1					
December 2015	3	1				
January 2016	6		2	1		
February 2016	2	3		1		
March 2016	1					1
April 2016	3					
May 2016	7	1				
June 2016	3	4				
July 2016	5	1			1	
August 2016	1			2		
September 2016	8	1	2			
October 2016	5	2				
November 2016	2	1				
December 2016	2	1				
January 2017	4	1	1			
February 2017	3	1	1		3	
March 2017	4		1			

Please feel free to complete one of the forms at main reception or via our practice website. We welcome all comments from our patients.

